

WEEK 1 Essentials of Humanitarian Aid - June 2-June 7 2014

Monday	Tuesday	Wednesday	Thursday	Friday
The Humanitarian Context	The Humanitarian Professional	Putting it into Practice	Reflecting on Practice	The Realities
9:00 am Introductions and Expectations ----- Humanitarian Context	9:00 am Course Recap ----- Motivations	9:00 am Course recap ----- Needs Assessment	9:00 am Team Review ----- Re-task OPE	9:00 am Security
10:45 Break	10:20 Break	10:50 Break	Coffee during exercise	10:45 Break
Humanitarianism	Individual Responsibility in Relief Work	OPE briefing and exercise	OPE work	Impacts and Dilemmas of Relief Work ----- Realities of Relief work
13:00 Lunch	12:50 Lunch	13.00 Lunch	12:15 Lunch	13:05 Lunch
The Legal Framework	Accountability to Beneficiaries ----- Teamwork	Operation Planning Exercise	OPE Presentations	Psychological Health ----- Next steps
15:30 Break	15:40 Break	Tea during exercise	14:45 Break	15:45 Break
The International Relief System ----- Car Park, Review, Other Issues	Teamwork (continued) ----- The assessment Process (optional)	Working with the Media	Task debrief of OPE ----- Team debrief of OPE	Action Planning, Course Review, Evaluation & Close
17:30 End	18:00 End	17:30 End	17:30 End	17:15 End of Week 1
Special Program: 7:00 pm Drumming	Guest Faculty: 7:30 pm Terry Jeggle – Thinking Abroad		7:00 pm Documentary: <i>Henri Dunant Du Rouge sur la Croix</i>	

Week 2: Special Areas and Skills in Humanitarian Aid June 6-June 13

Saturday	Sunday	Monday 6/9	Tuesday 6/10	Wednesday 6/11	Thursday 6/12	Friday 6/13	
9:00 am							
Pittsburgh Tour: Downtown Pittsburgh Historic Walking Tour; Visit to the Three Rivers Art Festival; Strip District; Mount Washington and Duquese Incline; <i>Optional:</i> Continue into Oakland: University of Pittsburgh Nationality Rooms; Carnegie Museums Dinner on campus	Free morning	Humanitarian Aid - Project Management, part 1 Faculty: James Stockstill	Humanitarian Aid - Project Management, part 2 Faculty: James Stockstill	Selected Sectors of Humanitarian Intervention: <ul style="list-style-type: none"> - Food and food security - Emergency education - Water and water management Faculty: Astrid Kersten	Field Trip – departure from LRC at 8:00 am Global Links: Site visit, tour with lecture and service project Contacts: Stacy Bodow/ Angela Garcia	Human Rights in Development Faculty: Judy Hale Reed	
	4:00- 6:00 pm	12:30 pm lunch	12:30 pm lunch	12:30 pm lunch	12:30 pm lunch	Noon-2:00 pm	12:30 pm Lunch
	Documentary: Darfur Now Darfur Simulation: Role assignment 7-9pm Preparatory Group Work	Darfur simulation – Faculty: Andy Pugh Resources: Background package	Haiti Simulation Faculty: Andy Pugh Resources: Background package	Global Issues in Humanitarian Aid & Development <ul style="list-style-type: none"> - Humanitarian Aid & Development - Documentary: <i>Good Fortune</i> - Forced Migrations Faculty: Mohammed Sidky	Conflict Kitchen Lunch, Darfur lunch hour program + Conflict Kitchen overview Contact: Gabrielle Toborg 2:30 pm – 6:00 pm Technology, Development & HA Faculty: Jeff Ritter	Closing programs: Ethics in HA – Faculty: James Stockstill Careers in Humanitarian Aid Overview presentation, Q&A, Experiences and career insights from the field	
	Evening Program						
			7:00 Documentary: <i>End of Poverty</i>		7:00 Documentary: <i>Girl Rising</i>		7:00 pm Closing Dinner

Week 2 – Detailed Content Descriptions

Darfur simulation: The goal of this role-play is to help participants understand the respective roles and motivations of key UN agencies, NGOs and government authorities in responding to a specific humanitarian emergency.

Ethics and Practice of Humanitarianism: A discussion on the role of ethics in the increasingly professional humanitarian world. From the nature and goals humanitarian intervention itself to organizational relations with beneficiaries and local actors and the responsibilities of the aid worker in the field. (1 hour)

Haiti simulation: The goal of this role-play exercise is to give participants practical experience in collaborating and negotiating with other NGOs at the beginning of a humanitarian emergency, also to provide a deeper understanding of the challenges of coordination and the UN cluster system.

Humanitarian Project Management: No matter for whom you are working or in what context, in order to deliver effective assistance, the scope, scale and quality of your work must operate within a framework of humanitarian project management. We will work through the elements of the humanitarian project cycle, using practical experience; building on course scenarios and introducing some commonly used standards.

Human Rights in Development: This session will begin with a summary of the presenter's professional background in international human rights work. She will provide a basic overview of human rights, with particular attention to cultural competency, human trafficking, gender equality, and working with special populations. This presentation will also touch on issues of individual responsibility, security, and ethics.

Global Issues in Humanitarian Aid:

1. *Humanitarian Aid And Development* – Historically, people in the field have argued for a strict separation between aid and development, a separation that may prove to be not only untenable but also counterproductive in today's complex global society. This presentation will look at the various issues and arguments and introduce participants to models of sustainable development and aid.
2. *Documentary: Good Fortune*
3. *Forced Migrations: Humanitarian Crisis in the Global System* This presentation provides an overview of the plight of coerced migrations in the 21st century. The causes and consequences of forced migrations will be examined, as well as humanitarian aid efforts attempting to deal with the crisis.

Sectors in Humanitarian Intervention: This session will explore three key specialty sections in humanitarian aid, looking at standards & best practices, case studies and organizations working in these specialty areas:

1. *Food and Food Security:* “When all people at all times have physical, social and economic access to adequate amounts of nutritious food in good condition to meet their dietary needs and food preferences for an active and healthy life (FAO) – what does it take to make this a reality?”
2. *Education in Emergencies:* When humanitarian crises occur, all parts of life are affected, including education. Emergency education is essential because it provides stability, structure, and protection for children and their families.
3. *Water and Water Management:* We will look at the Global Water Crisis, UN-based Call for Action and WASH Projects (water, sanitation, hygiene)

Technology and Development: This workshop will focus on two technology topics: 1. A survey of the uses and evolution of ICTs in development, specifically for health, agriculture, governance, business and education. 2. Recent developments and concepts of the uses of technology in emergency situations.

Thinking Abroad: In this session, Terry Jeggle and his wife Char will share their insights and experiences from 4 decades of work in the field of humanitarian aid and disaster management. They will discuss personal, professional, political, geographical and cultural elements of their experience and will answer any questions participants may have about the field.

Faculty, Staff, and Partner Organizations

Ingrid Beute Ingrid Beute is Assistant Director of Global Engagement at La Roche College. Ingrid received a Master of Music from the University of Cincinnati, and also holds a MA in Student Affairs in Higher Education from Slippery Rock University, where she developed the Global Ambassador's program. She brings a host of international sensibilities and skills from her birthplace in South Africa, her five-year professional commitment as Fine Arts Coordinator and member of the School Leadership Team of *Colegio Internacional de Carabobo*, Venezuela, and both Grove City College and Slippery Rock University where she handled many functions in the name of diversity and cultural sensibilities.

Ed Boas is *Creative Consultants LLC and Creative Rhythm's* managing partner. He has spent twenty-five years in the corporate world as a manager. His experience includes farming and agribusiness with a focus on wine and food. He is familiar with the regular challenges that managers face on a daily basis. Ed also is a percussionist who specializes in world music. He has studied with Gordy Ryan and Adeyemi Harris from "Drums of Passion", Arthur Hull and Kalani. He is a trained REMO Healthrhythms facilitator and is a certified Drum Circle Music Facilitator - Level II. Ed combines his musical and management skills in conducting rhythm based experiences for corporations and communities.

Terry Jeggle has traveled, lived and worked overseas for the past 40 years, specializing in disaster and risk management activities in field operational, policy development and professional training programs Over the past 40 years. He has been associated with non-governmental organizations (CARE), United Nations and other international agencies engaged in national development activities, as well as relating to technical and academic professionals and governmental officials in more than 70 countries. During this period he has also been involved in professional growth and institutional development as well as in teaching and related educational endeavors. Retiring from the United Nations in 2009, Terry and his wife Char, continued their intercontinental journeys by relocating to Pittsburgh where he was appointed a Visiting Scholar at the Disaster Management Center of the Graduate School of Public and International Affairs (GSPIA) at the University of Pittsburgh. He has been an adjunct faculty member in GSPIA at Pitt co-teaching a graduate course in *Humanitarian Crises: Case Studies in Disaster Response and Reducing Risk*. He also consults in international disaster and risk management, related curriculum review, and professional development.

Astrid Kersten is Professor of Management at La Roche College and Co-Director of the Global Development and Humanitarian Aid Program. She holds a Ph.D. in organizational studies, Master's degrees in International Affairs, and International Cooperation and Humanitarian Aid. She also holds Senior Professional in Human Resource Management and Global Professional in HRM certifications. Her primary areas of teaching responsibility include graduate and undergraduate courses in HRM, Organizational Development, International HRM, Diversity Management, Ethics, and Global Adornment. Dr. Kersten also provides consulting services to business, non-profit and community organizations in the areas of organizational change and diversity management, both in Europe and in the USA. She writes and publishes actively in these areas and serves on the editorial boards of a number of academic journals.. Dr. Kersten was born and raised in the Netherlands and regularly returns to Europe for family and business trips. She recently spent 4 months in the Solomon Islands, doing community work with women and youth She is actively involved with a number of community organizations, promoting interfaith and interracial dialogue.

Mary Ellen Muth is an Independent Public Relations and Communications Professional with extensive experience in non-profit management, organization, public relations and fundraising in the Pittsburgh area. Mary Ellen has been working as a PR consultant and administrative specialist for the La Roche College Humanitarian Aid training program since its inception.

Andy Pugh has over fifteen years of experience in working in humanitarian crises around the world. Early in his career, he managed a number of emergency relief and long-term development programs for CARE in the Middle East and West Africa. Then he launched a policy advocacy initiative for CARE to influence the White House and Congress and share NGO perspectives to specific humanitarian crises around the world. More recently he moved with his family to Pittsburgh and has worked with NGOs in multiple emergencies—first with Save the Children in Haiti immediately after the 2010 earthquake, and later with International Rescue Committee in Pakistan after the floods of 2010 and 2011. In 2012, he did an assignment as Oxfam International’s Country Director in Haiti, and then extended his stay until December 2013 to lead the coordination committee for all humanitarian NGOs. Andy teaches a class in international humanitarian emergencies for grad students at the University of Pittsburgh. He holds an MPA in International Development from the Woodrow Wilson School at Princeton, and a bachelor’s degree in government from Harvard

Red R faculty <http://www.redr.org.uk/en/Training-and-more/our-trainers/index.cfm>

- **Justine Tordoff** has 18 years work experience in the humanitarian and development sector, including 11 years with Oxfam GB. Her roles there included Deputy International HR Director in the Headquarters, Tsunami response HR Manager in Sri Lanka and South Asia Regional HR Manager based in Delhi, providing HR Leadership to Oxfam’s Humanitarian and Development programmes in India, Afghanistan, Pakistan, Bangladesh, Nepal and Sri Lanka with a staff of over 600 and a budget of GBP20 million. She also worked as Country Director in Mozambique. Justine has facilitated Management and Leadership Training programmes in various countries in Africa, Asia and Central America, and in her role as HR Director for RedR UK is now a facilitator on a number of RedR courses.
- **Hanna Smokcum** has 10 years experience working in training in the humanitarian and development sector, of which she has spent 5 years working in the field. Hanna began her career in the NGO sector in Tanzania, working on a community sanitation and hygiene promotion project and then went on to work for Oxfam Intermon in Europe. Since then she has managed education programmes and delivered training and capacity building for a range of local, national and international organisations across East and Southern Africa, the Middle East and Asia. As a Red Training Coordinator, Hanna leads on a project to deliver programme management training to DFID development and humanitarian staff globally, trains on our open programme courses in London and organises and delivers tailor made training for humanitarian workers internationally

Judy Hale Reed has worked to improve women’s and children’s lives for twenty years, with an emphasis on gender equality and combating trafficking in persons for the past decade. She has focused on addressing these issues through partnerships and cooperation between government and civil society, and more recently within the private sector as well. Her publications include a textbook chapter on community based responses to human trafficking in the U.S. and a law journal article on culturally competent interventions for early marriage. She is a member of the Southwestern Pennsylvania Anti-Human Trafficking Coalition, and previously participated in the Washington State Anti-Human Trafficking Task Force and volunteered as a Bilingual Domestic Violence Advocate. She has worked in the Republic of Moldova for six years, first as a Peace Corps Volunteer, then as a consultant to UN agencies on social service system development, and later with the OSCE Mission to Moldova on national coordination and capacity building for gender equality and anti-trafficking matters. She has just completed a Juris Doctor degree at Duquesne University in Pittsburgh, PA. She holds a master's degree in Public Administration with a specialization in anti-trafficking in persons work from Seattle University, and a bachelor's degree in Sociology and Women's Studies from Ohio University.

Jeff Ritter, Ph.D. , Co-Director, Global Development & Humanitarian Aid program; Professor, Department Chair of Communication, Media and Technology and Coordinator of the Film, Video and Media Program. Jeff served as a Visiting International Professor for SPARK – Amsterdam, in the Liberia Faculty Enrichment Program, Monrovia, Liberia and in the Mitrovica Summer University, Mitrovica, Kosovo. He has a special interest in technology and development. He has worked in many different areas of communication, including music, media, and film. He has an extensive record of research in the areas of communication, technology, teaching, and development.

Mohammed Sidky, Ph.D. is Professor of Global Management and Organization at the Graduate School of Business at Point Park University. Prior to Point Park, Sidky taught courses at La Roche College, the University of Pittsburgh, and the Youth Learning Center in Pittsburgh. He also served as a research assistant and consultant at the University of Pittsburgh in the area of international affairs. Sidky has traveled throughout North America, Europe, the Middle East, South and Central Asia, Russia, Oceania, and China. He has an extensive record of papers and publications in areas ranging from systems theory to organizational studies and issues in development. Dr. Sidky has been a guest lecturer at numerous area universities, colleges, high schools and local radio programs. His presentations typically are related to current topics in international relations, economic and social development, American foreign policy issues and Third World affairs.

James Stockstill has worked in a variety of humanitarian project management roles in countries around the world over the past decade. After interning with UNESCO in China, attended law school and became a Human Rights Officer with the Organization for Security and Cooperation in Europe (OSCE) Mission in Kosovo. Seeking more field experience, he joined Doctors without Borders / Medecins sans Frontieres as a Project Coordinator. With MSF, he managed short and long-term emergency field projects in Ethiopia, South Sudan, Zimbabwe, Nigeria and Nepal. The projects addressed a diversity of humanitarian needs including public health and disease epidemics, water and sanitation (WASH) crises, food insecurity and conflict. He then joined Oxfam GB's emergency response team and led a food insecurity response in Uganda before accepting a job in Beirut with the United Nations Relief and Works Agency (UNRWA). With UNRWA, he led a \$22 million EU-funded project to reform the education system for 33,000 Palestinian refugee students in 74 schools across Lebanon. While in Pittsburgh, James is an immigration attorney and has founded Human Legal Aid, a non-profit organization providing legal support to humanitarian and development aid professionals working overseas.

Global Links is a Pittsburgh-based medical relief and development organization dedicated to promoting environmental stewardship and improving health in resource-poor communities, primarily in Latin America and the Caribbean. Our two-fold mission provides hospitals with a socially and environmentally beneficial alternative to sending hundreds of tons of still-useful surplus materials to landfills (<http://www.globallinks.org/>).

Conflict Kitchen is a Pittsburgh-based restaurant that only serves cuisine from countries with which the United States is in conflict. Each Conflict Kitchen iteration is augmented by events, performances, and discussions that seek to expand the engagement the public has with the culture, politics, and issues at stake within the focus country. The restaurant rotates identities every few months in relation to current geopolitical events (<http://conflictkitchen.org/>).

Documentaries included in program:

***Darfur Now** - The struggles and achievements of six individuals bring to light the situation in Darfur and the need to get involved. From a UCLA graduate in Los Angeles, California, to a Darfurian woman who joins rebel forces, to the Prosecutor of the International Criminal Court in The Hague, to a United Nations humanitarian on the ground in Sudan, to an internationally known actor and activist, and finally to a community leader in a West Darfur refugee camp, the film portrays the efforts of six people responding to a humanitarian tragedy unfolding before our eyes

***End of Poverty** - Global poverty did not just happen. It began with military conquest, slavery and colonization that resulted in the seizure of land, minerals and forced labor. Today, the problem persists because of unfair debt, trade and tax policies -- in other words, wealthy countries taking advantage of poor, developing countries. This feature-length documentary explains how today's financial crisis is a direct consequence of these unchallenged policies that have lasted centuries. Given that 20% of the planet's population uses 80% of its resources and consumes 30% more than the planet can regenerate, more and more people will sink below the poverty line.

* **Girl Rising** - From Academy Award-nominated director Richard E. Robbins, Girl Rising journeys around the globe to witness the strength of the human spirit and the power of education to change the world. Viewers get to know nine unforgettable girls living in the developing world: ordinary girls who confront tremendous challenges and overcome nearly impossible odds to pursue their dreams. Prize-winning authors put the girls' remarkable stories into words, and renowned actors give them voice.

***Good Fortune** explores how massive, international efforts to alleviate poverty in Africa may be undermining the very communities they aim to benefit. Through intimate portraits of two Kenyans battling to save their homes from large-scale development organizations, the film presents a unique opportunity to experience foreign aid through the eyes of the people it is intended to benefit. On the outskirts of Nairobi, Silva's home and business in Africa's largest squatter community are being demolished as part of a United Nations slum-upgrading project. In the rural countryside, Jackson's farm is being flooded by an American investor who hopes to alleviate poverty by creating a multi-million dollar rice farm. Interweaving meditative portraits of its characters, GOOD FORTUNE examines the real-world impact of international aid. With a broad scope and intimate style, the film portrays gripping stories of human perseverance and suggests that the answers for Africa lie in the resilience of its people.

***Henry Dunant** An idealist, a romantic, humanist and visionary, Swiss-born Henry Dunant led an insane battle to convince nation states to allow a relief society to take care of soldiers who fell on the battlefield, regardless of their nationality. The fierce will of this man who dared the impossible, thereby earning the first Nobel Peace Prize, was the spark that led to the founding of the Red Cross Society. "Because the ones who are crazy enough to think that they can change the world are the ones who do!" Henry Dunant

